

Cidermill Photography Terms of Service

Thank you for choosing Cidermill Photography! Here are the terms of service for all Cidermill sessions. By making payment for your session, you agree to these terms of service.

Payment

Payment is required to reserve your session date.

Package & Pricing

Full information for what your session includes can be found on our Pricing & Packages page at <u>www.cidermillphotography.com/pricing</u>.

Rescheduling

If you need to reschedule your session, you may reschedule one time at no fee. Subsequent reschedulings will be subject to a \$30 fee. With approval of Cidermill Photography, second and subsequent reschedulings may be permitted at no fee due to inclement weather or illness. If Cidermill Photography needs to reschedule your session, such as because of illness of the photographer, you will be given as much notice as possible and may be entitled to a refund (see below).

Refunds & Returns

No refunds or returns are permitted on sessions or photographic products, unless:

- Cidermill Photography must cancel your session (such as because of illness of the photographer or bad weather) and you cannot or do not wish to reschedule; or
- Photographic products are defective or not as ordered.

Photo Release & Ownership

Cidermill Photography owns all photographs generated through a Cidermill Photography session. You share the right to download, save, print, post, and distribute the digital files you purchase with your package. If you share them on social media, please tag Cidermill Photography. Images in the initial preview album are low resolution, watermarked, and belong exclusively to Cidermill Photography and may not be downloaded, saved, posted, or replicated.

Cidermill Photography retains the right to use and publish all photographs taken during a Cidermill Photography session, including on its website, in its marketing materials, and on social media. Your name will not be included in any such publications, except on social media *if* you grant Cidermill Photography permission to tag your images, such as in a Facebook preview album. You will be asked for permission prior to any images being tagged on social media. If there are particular images you do not want shared, please make it known to Cidermill Photography as soon as possible.

Product Delivery

Your watermarked preview album will be delivered to you after initial edits have been made, usually within 1 week and not later than 3 weeks. The preview album will be available for 10 days or until you place your order, whichever is sooner. Images in the preview album are low resolution, watermarked, and belong exclusively to Cidermill Photography and may not be downloaded, saved, or replicated. Once you place your order and pay any balance due, the final edited digital files will be delivered electronically to you. Your printed products will be delivered or shipped to your delivery address free of charge. If you require expedited editing or shipping, please let Cidermill Photography know when you place your order, and additional fees may apply.

By making payment to reserve your session, you acknowledge your agreement to the terms of service.